Variabel dan Indikator Penelitian

Tabel 3.2. Variabel dan Indikator Penelitian

No	Variabel dan Indikator Penelitian
A	**Variabel Manegement (X1)**
1	Kemudahan Lokasi dari lingkungan
2	Kemudahan pergantian moda BRT ke angkutan lain
3	Kesesuaian tarif
4	Menegement pengelolaan fasilitas BRT
B	**Variabel Regulasi (X2)**
1	Ketersedian Jalur khusus BRT
2	Kontrol petugas terhadap pengoperasian BRT
3	Ketersediaan alat keselamatan dalam BRT
C	**Variabel Kinerja (Y)**
1	Waktu kedatangan BRT
2	Waktu tunggu BRT
3	Waktu Keberagkatan BRT
4	Waktu pengoperasian BRT
D	**Variabel Pelayanan (Z)**
1	Perlindungan keamanan dan keselamatan
2	Pertolongan tindakan kesehatan
3	Informasi tentang integrasi BRT ke lokasi tujuan
4	Keluhan pelanggan diperhatikan
5	Petugas cepat tanggap
6	Petugas sopan, ramah, dan berpenampilan rapi dalam melayani
7	Petugas memiliki keterampilan dan kemampuan yang cukup
8	Pelayanan tiketing
9	Waktu Pelayanan BRT
10	Terbebas dari asap rokok dan bau tidak sedap
11	Keamanan di halte BRT
12	Keamanan di dalam BRT
13	Kebersihan di dalam BRT
14	Kebersihan ruangan luar halte BRT
15	Kebersihan ruangan dalam halte BRT

Reliabel Validitas Yogyakarta

```
RELIABILITY
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  /SCALE('Reliabilitas') ALL
  /MODEL=ALPHA
  /STATISTICS=ANOVA
  /SUMMARY=TOTAL CORR.
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Reliability Kepentingan

Notes

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	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=A1 A2 A3 A4 B1 B2 B3 C1 C2 C3 C4 D1 D2 D3 D4 D5 D6 D7 D8 D9 D10 D11 D12 D13 D14 D15 /SCALE('Reliabilitas') ALL /MODEL=ALPHA /STATISTICS=ANOVA /SUMMARY=TOTAL CORR.
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Scale: Reliabilitas

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded[a]	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.918	.919	26

Summary Item Statistics

	Mean	Minimum	Maximum	Range	Maximum / Minimum	Variance	N of Items
Inter-Item Correlations	.305	-.028	.713	.741	-25.744	.017	26

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
A1	85.0300	204.736	.465	.443	.916

A2	85.0800	202.741	.598	.687	.914
A3	84.6900	206.923	.412	.759	.917
A4	84.9400	199.027	.671	.723	.913
B1	85.3800	204.460	.399	.764	.918
B2	85.1700	204.486	.427	.661	.917
B3	85.1800	204.008	.440	.722	.917
C1	85.1400	203.617	.492	.606	.916
C2	85.0900	199.376	.551	.649	.915
C3	84.9400	202.097	.534	.689	.915
C4	84.9600	201.514	.468	.675	.917
D1	84.8100	202.216	.495	.658	.916
D2	85.0800	204.297	.488	.642	.916
D3	84.7800	202.941	.492	.671	.916
D4	85.0700	206.369	.351	.553	.919
D5	84.8100	203.469	.528	.564	.915
D6	84.6600	204.772	.520	.593	.916

D7	85.0000	203.192	.536	.729	.915
D8	84.8000	203.535	.505	.530	.916
D9	84.8500	201.846	.576	.591	.915
D10	84.7200	201.880	.561	.760	.915
D11	84.7500	197.624	.628	.744	.914
D12	84.7300	200.684	.637	.682	.914
D13	85.0800	197.711	.647	.648	.913
D14	85.2700	196.987	.692	.753	.913
D15	85.2400	198.265	.638	.709	.913

ANOVA

		Sum of Squares	df	Mean Square	F	Sig
Between People		830.281	99	8.387		
Within People	Between Items	98.467	25	3.939	5.759	.000

	Residual	1692.649	2475	.684		
	Total	1791.115	2500	.716		
Total		2621.397	2599	1.009		

Grand Mean = 3,3988

```
RELIABILITY
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  /STATISTICS=ANOVA
  /SUMMARY=TOTAL CORR.
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Reliability Kepuasan

Notes

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	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.

Syntax		RELIABILITY /VARIABLES=A1 A2 A3 A4 B1 B2 B3 C1 C2 C3 C4 D1 D2 D3 D4 D5 D6 D7 D8 D9 D10 D11 D12 D13 D14 D15 /SCALE('Reliabilitas Kepuasan') ALL /MODEL=ALPHA /STATISTICS=ANOVA /SUMMARY=TOTAL CORR.
Resources	Processor Time	00:00:00.000
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[DataSet0]

Scale: Reliabilitas Kepuasan

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded[a]	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.893	.893	26

Summary Item Statistics

	Mean	Minimum	Maximum	Range	Maximum / Minimum	Variance	N of Items
Inter-Item Correlations	.244	-.128	.639	.767	-5.009	.018	26

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
A1	81.6800	149.735	.519	.774	.888
A2	81.8000	149.232	.523	.640	.887
A3	81.3900	153.897	.426	.696	.890
A4	81.9000	146.939	.612	.632	.885
B1	82.0100	156.071	.348	.658	.891
B2	81.9100	152.527	.442	.691	.889
B3	81.5700	153.116	.474	.603	.889

C1	82.0300	152.494	.459	.571	.889
C2	82.1700	154.345	.434	.660	.889
C3	81.6600	153.843	.416	.682	.890
C4	81.5900	150.305	.528	.702	.887
D1	81.6100	154.745	.328	.744	.892
D2	81.8700	153.508	.413	.647	.890
D3	81.6900	153.267	.412	.774	.890
D4	81.8300	155.637	.329	.485	.892
D5	81.6300	152.599	.451	.598	.889
D6	81.3800	153.915	.459	.550	.889
D7	81.7700	155.512	.497	.716	.889
D8	81.4400	154.289	.444	.684	.889
D9	81.6900	151.509	.555	.623	.887
D10	81.5300	155.161	.356	.640	.891
D11	81.7000	151.061	.570	.700	.887
D12	81.5200	152.515	.515	.617	.888

D13	81.6700	151.617	.504	.713	.888
D14	81.8300	148.082	.568	.737	.886
D15	81.8800	151.359	.536	.578	.887

ANOVA

		Sum of Squares	df	Mean Square	F	Sig
Between People		625.730	99	6.321		
Within People	Between Items	98.087	25	3.923	5.783	.000
	Residual	1679.260	2475	.678		
	Total	1777.346	2500	.711		
Total		2403.077	2599	.925		

Grand Mean = 3,2688

RELIABILITY

```
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/SUMMARY=TOTAL CORR.
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Reliability Harapan

Notes

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Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=A1 A2 A3 A4 B1 B2 B3 C1 C2 C3 C4 D1 D2 D3 D4 D5 D6 D7 D8 D9 D10 D11 D12 D13 D14 D15 /SCALE('Reliabilitas Kepuasan') ALL /MODEL=ALPHA /STATISTICS=ANOVA /SUMMARY=TOTAL CORR.
Resources	Processor Time	00:00:00.000
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[DataSet0]

Scale: Reliabilitas Kepuasan

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded[a]	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.943	.944	26

Summary Item Statistics

	Mean	Minimum	Maximum	Range	Maximum / Minimum	Variance	N of Items
Inter-Item Correlations	.392	-.051	.760	.811	-14.914	.021	26

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
A1	97.2400	217.740	.660	.757	.940

A2	97.2500	225.018	.487	.488	.942
A3	96.9400	228.582	.399	.501	.943
A4	97.0000	219.859	.611	.701	.941
B1	97.1800	220.008	.671	.845	.940
B2	96.9500	219.482	.661	.859	.940
B3	96.8900	217.998	.722	.840	.940
C1	97.0700	214.086	.724	.769	.940
C2	97.1100	222.382	.680	.697	.940
C3	96.9200	216.701	.694	.815	.940
C4	96.8400	214.843	.806	.870	.938
D1	96.9900	221.525	.549	.655	.942
D2	97.0700	220.813	.590	.750	.941
D3	96.8700	224.983	.535	.737	.942
D4	97.0500	222.472	.555	.708	.942
D5	97.0300	224.898	.399	.763	.944
D6	96.7300	228.724	.345	.772	.944

D7	96.9100	221.254	.703	.725	.940
D8	96.6700	223.274	.612	.819	.941
D9	97.0400	221.312	.714	.710	.940
D10	96.9500	227.159	.441	.666	.943
D11	96.9800	225.434	.519	.725	.942
D12	96.7400	222.174	.642	.783	.941
D13	96.8600	218.808	.732	.869	.940
D14	96.9400	222.118	.624	.654	.941
D15	97.0300	215.565	.732	.808	.939

ANOVA

		Sum of Squares	df	Mean Square	F	Sig
Between People		909.875	99	9.191		
Within People	Between Items	50.947	25	2.038	3.904	.000

	Residual	1292.015	2475	.522		
	Total	1342.962	2500	.537		
Total		2252.837	2599	.867		

Grand Mean = 3,8788

```
CORRELATIONS
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  /PRINT=TWOTAIL NOSIG
  /MISSING=PAIRWISE.
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Validitas Harapan

Notes

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	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax		CORRELATIONS /VARIABLES=A1 A2 A3 A4 B1 B2 B3 C1 C2 C3 C4 D1 D2 D3 D4 D5 D6 D7 D8 D9 D10 D11 D12 D13 D14 D15 Skor_total /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.

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Data dapat dikatakan valid apabila nilai pearson correlation terhadap skor total lebih dari sama dengan 0,25

Jika pada hasil ditemukan nilai pearson correlation yang kurang dari 0,25 maka data tersebut tidak dapat melakukan pengukuran secara tepat.

Correlations

		A1	A2	A3	A4	B1	B2	B3	C1	C2	C3	C4	D1	D2	D3	D4	D5	D6	D7	D8	D9	D10	D11	D12	D13	D14	D15	Skor_t
A1	Pearson Correlation	1	.374**	.237*	.461**	.549**	.454**	.409**	.652**	.421**	.351**	.602**	.569**	.552**	.309**	.282**	.263**	.246*	.416**	.405**	.508**	.294**	.284**	.353**	.488**	.457**	.583**	.
	Sig. (2-tailed)		.000	.018	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.002	.004	.008	.014	.000	.000	.000	.003	.004	.000	.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	
A2	Pearson Correlation	.374**	1	.117	.371**	.318**	.284**	.351**	.405**	.380**	.338**	.406**	.262**	.346**	.220*	.203*	.196	-.015	.326**	.263**	.469**	.256*	.283**	.407**	.498**	.511**	.344**	.

	Sig. (2-tailed)	.000		.245	.000	.001	.004	.000	.000	.000	.001	.000	.009	.000	.028	.043	.050	.883	.001	.008	.000	.010	.004	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
A3	Pearson Correlation	.237*	.117	1	.272**	.193	.067	.355**	.304**	.298**	.416**	.334**	.084	.077	.330**	.389**	.261**	.335**	.207*	.498**	.302**	.182	.271**	.284**	.252*	.206*	.282**
	Sig. (2-tailed)	.018	.245		.006	.054	.505	.000	.002	.003	.000	.001	.405	.446	.001	.000	.009	.001	.038	.000	.002	.070	.006	.004	.012	.040	.004
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
A4	Pearson Correlation	.461**	.371**	.272**	1	.556**	.347**	.530**	.578**	.503**	.341**	.652**	.411**	.368**	.485**	.247*	.454**	.031	.473**	.156	.507**	.176	.234*	.249*	.395**	.323**	.616**
	Sig. (2-tailed)	.000	.000	.006		.000	.000	.000	.000	.000	.001	.000	.000	.000	.000	.013	.000	.757	.000	.120	.000	.080	.019	.013	.000	.001	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
B1	Pearson Correlation	.549**	.318**	.193	.556**	1	.675**	.667**	.515**	.401**	.414**	.581**	.567**	.450**	.433**	.228*	.268**	.061	.504**	.215*	.523**	.408**	.198*	.391**	.406**	.436**	.695**
	Sig. (2-tailed)	.000	.001	.054	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.022	.007	.547	.000	.031	.000	.000	.048	.000	.000	.000	.000

	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
B2	Pearson Correlation	.454**	.284**	.067	.347**	.675**	1	.470**	.495**	.452**	.558**	.556**	.504**	.563**	.267**	.294**	.101	.191	.620**	.413**	.481**	.459**	.435**	.433**	.404**	.592**	.515**
	Sig. (2-tailed)	.000	.004	.505	.000	.000		.000	.000	.000	.000	.000	.000	.000	.007	.003	.318	.057	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
B3	Pearson Correlation	.409**	.351**	.355**	.530**	.667**	.470**	1	.511**	.436**	.545**	.537**	.314**	.297**	.413**	.480**	.401**	.339**	.576**	.506**	.553**	.265**	.331**	.491**	.708**	.429**	.643**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.001	.003	.000	.000	.000	.001	.000	.000	.000	.008	.001	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
C1	Pearson Correlation	.652**	.405**	.304**	.578**	.515**	.495**	.511**	1	.510**	.458**	.760**	.549**	.491**	.378**	.361**	.522**	.187	.530**	.408**	.473**	.193	.331**	.350**	.464**	.440**	.585**
	Sig. (2-tailed)	.000	.000	.002	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.062	.000	.000	.000	.054	.001	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100

C2	Pearson Correlation	.421**	.380**	.298**	.503**	.401**	.452**	.436**	.510**	1	.498**	.567**	.350**	.593**	.379**	.556**	.433**	.315**	.543**	.402**	.515**	.222*	.430**	.350**	.471**	.425**	.437**
	Sig. (2-tailed)	.000	.000	.003	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.001	.000	.000	.000	.027	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
C3	Pearson Correlation	.351**	.338**	.416**	.341**	.414**	.558**	.545**	.458**	.498**	1	.647**	.310**	.372**	.445**	.605**	.097	.376**	.473**	.667**	.531**	.295**	.521**	.542**	.566**	.510**	.401**
	Sig. (2-tailed)	.000	.001	.000	.001	.000	.000	.000	.000	.000		.000	.002	.000	.000	.000	.336	.000	.000	.000	.000	.003	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
C4	Pearson Correlation	.602**	.406**	.334**	.652**	.581**	.556**	.537**	.760**	.567**	.647**	1	.545**	.465**	.585**	.440**	.404**	.136	.545**	.437**	.621**	.298**	.414**	.453**	.554**	.537**	.667**
	Sig. (2-tailed)	.000	.000	.001	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.178	.000	.000	.000	.003	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
D1	Pearson Correlation	.569**	.262**	.084	.411**	.567**	.504**	.314**	.549**	.350**	.310**	.545**	1	.399**	.433**	.258**	.228*	.097	.409**	.141	.306**	.344**	.295**	.258**	.302**	.322**	.498**

	Sig. (2-tailed)	.000	.009	.405	.000	.000	.000	.001	.000	.000	.002	.000		.000	.000	.010	.022	.339	.000	.162	.002	.000	.003	.010	.002	.001	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
D2	Pearson Correlation	.552**	.346**	.077	.368**	.450**	.563**	.297**	.491**	.593**	.372**	.465**	.399**	1	.430**	.291**	.134	.179	.388**	.313**	.384**	.380**	.264**	.373**	.459**	.381**	.546**
	Sig. (2-tailed)	.000	.000	.446	.000	.000	.000	.003	.000	.000	.000	.000	.000		.000	.003	.183	.075	.000	.002	.000	.000	.008	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
D3	Pearson Correlation	.309**	.220*	.330**	.485**	.433**	.267**	.413**	.378**	.379**	.445**	.585**	.433**	.430**	1	.228*	.098	.233*	.283**	.362**	.406**	.289**	.307**	.352**	.327**	.223*	.430**
	Sig. (2-tailed)	.002	.028	.001	.000	.000	.007	.000	.000	.000	.000	.000	.000	.000		.023	.333	.020	.004	.000	.000	.004	.002	.000	.001	.026	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
D4	Pearson Correlation	.282**	.203*	.389**	.247*	.228*	.294**	.480**	.361**	.556**	.605**	.440**	.258**	.291**	.228*	1	.392**	.290**	.458**	.504**	.391**	.192	.278**	.424**	.549**	.300**	.376**
	Sig. (2-tailed)	.004	.043	.000	.013	.022	.003	.000	.000	.000	.000	.000	.010	.003	.023		.000	.003	.000	.000	.000	.055	.005	.000	.000	.002	.000

	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
D5	Pearson Correlation	.263**	.196	.261**	.454**	.268**	.101	.401**	.522**	.433**	.097	.404**	.228*	.134	.098	.392**	1	.220*	.356**	.266**	.276**	.070	.167	.056	.208*	.188	.395**
	Sig. (2-tailed)	.008	.050	.009	.000	.007	.318	.000	.000	.000	.336	.000	.022	.183	.333	.000		.028	.000	.008	.005	.491	.097	.582	.038	.061	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
D6	Pearson Correlation	.246*	-.015	.335**	.031	.061	.191	.339**	.187	.315**	.376**	.136	.097	.179	.233*	.290**	.220*	1	.436**	.652**	.242*	-.051	.429**	.302**	.327**	.053	.174
	Sig. (2-tailed)	.014	.883	.001	.757	.547	.057	.001	.062	.001	.000	.178	.339	.075	.020	.003	.028		.000	.000	.015	.615	.000	.002	.001	.602	.083
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
D7	Pearson Correlation	.416**	.326**	.207*	.473**	.504**	.620**	.576**	.530**	.543**	.473**	.545**	.409**	.388**	.283**	.458**	.356**	.436**	1	.454**	.556**	.259**	.364**	.542**	.596**	.408**	.537**
	Sig. (2-tailed)	.000	.001	.038	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.004	.000	.000	.000		.000	.000	.009	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100

D8	Pearson Correlation	.405**	.263**	.498**	.156	.215*	.413**	.506**	.408**	.402**	.667**	.437**	.141	.313**	.362**	.504**	.266**	.652**	.454**	1	.406**	.189	.453**	.498**	.498**	.449**	.382**	.
	Sig. (2-tailed)	.000	.008	.000	.120	.031	.000	.000	.000	.000	.000	.000	.162	.002	.000	.000	.008	.000	.000		.000	.060	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	
D9	Pearson Correlation	.508**	.469**	.302**	.507**	.523**	.481**	.553**	.473**	.515**	.531**	.621**	.306**	.384**	.406**	.391**	.276**	.242*	.556**	.406**	1	.425**	.284**	.558**	.633**	.588**	.542**	.
	Sig. (2-tailed)	.000	.000	.002	.000	.000	.000	.000	.000	.000	.000	.000	.002	.000	.000	.000	.005	.015	.000	.000		.000	.004	.000	.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	
D10	Pearson Correlation	.294**	.256*	.182	.176	.408**	.459**	.265**	.193	.222*	.295**	.298**	.344**	.380**	.289**	.192	.070	-.051	.259**	.189	.425**	1	.406**	.549**	.419**	.463**	.294**	.
	Sig. (2-tailed)	.003	.010	.070	.080	.000	.000	.008	.054	.027	.003	.003	.000	.000	.004	.055	.491	.615	.009	.060	.000		.000	.000	.000	.000	.003	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	
D11	Pearson Correlation	.284**	.283**	.271**	.234*	.198*	.435**	.331**	.331**	.430**	.521**	.414**	.295**	.264**	.307**	.278**	.167	.429**	.364**	.453**	.284**	.406**	1	.532**	.437**	.436**	.138	.

	Sig. (2-tailed)	.004	.004	.006	.019	.048	.000	.001	.001	.000	.000	.000	.003	.008	.002	.005	.097	.000	.000	.000	.004	.000		.000	.000	.000	.172
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
D12	Pearson Correlation	.353**	.407**	.284**	.249*	.391**	.433**	.491**	.350**	.350**	.542**	.453**	.258**	.373**	.352**	.424**	.056	.302**	.542**	.498**	.558**	.549**	.532**	1	.742**	.514**	.498**
	Sig. (2-tailed)	.000	.000	.004	.013	.000	.000	.000	.000	.000	.000	.000	.010	.000	.000	.000	.582	.002	.000	.000	.000	.000	.000		.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
D13	Pearson Correlation	.488**	.498**	.252*	.395**	.406**	.404**	.708**	.464**	.471**	.566**	.554**	.302**	.459**	.327**	.549**	.208*	.327**	.596**	.498**	.633**	.419**	.437**	.742**	1	.482**	.608**
	Sig. (2-tailed)	.000	.000	.012	.000	.000	.000	.000	.000	.000	.000	.000	.002	.000	.001	.000	.038	.001	.000	.000	.000	.000	.000	.000		.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
D14	Pearson Correlation	.457**	.511**	.206*	.323**	.436**	.592**	.429**	.440**	.425**	.510**	.537**	.322**	.381**	.223*	.300**	.188	.053	.408**	.449**	.588**	.463**	.436**	.514**	.482**	1	.420**
	Sig. (2-tailed)	.000	.000	.040	.001	.000	.000	.000	.000	.000	.000	.000	.001	.000	.026	.002	.061	.602	.000	.000	.000	.000	.000	.000	.000		.000

	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
D15	Pearson Correlation	.583**	.344**	.282**	.616**	.695**	.515**	.643**	.585**	.437**	.401**	.667**	.498**	.546**	.430**	.376**	.395**	.174	.537**	.382**	.542**	.294**	.138	.498**	.608**	.420**	1
	Sig. (2-tailed)	.000	.000	.004	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.083	.000	.000	.000	.003	.172	.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Skor_total	Pearson Correlation	.697**	.531**	.443**	.651**	.702**	.695**	.750**	.757**	.707**	.728**	.828**	.593**	.630**	.572**	.596**	.457**	.396**	.730**	.644**	.739**	.484**	.557**	.674**	.758**	.657**	.762**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

```
CORRELATIONS
  /VARIABLES=A1 A2 A3 A4 B1 B2 B3 C1 C2 C3 C4 D1 D2 D3 D4 D5 D6 D7 D8 D9 D10 D11 D12 D13 D14 D15 Skor_total
  /PRINT=TWOTAIL NOSIG
  /MISSING=PAIRWISE.
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Validitas Kepuasan

Notes

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Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax		CORRELATIONS /VARIABLES=A1 A2 A3 A4 B1 B2 B3 C1 C2 C3 C4 D1 D2 D3 D4 D5 D6 D7 D8 D9 D10 D11 D12 D13 D14 D15 Skor_total /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.
Resources	Processor Time	00:00:00.078
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Data dapat dikatakan valid apabila nilai pearson correlation terhadap skor total lebih dari sama dengan 0,25

Jika pada hasil ditemukan nilai pearson correlation yang kurang dari 0,25 maka data tersebut tidak dapat melakukan pengukuran secara tepat.

Correlations

		A1	A2	A3	A4	B1	B2	B3	C1	C2	C3	C4	D1	D2	D3	D4	D5	D6	D7	D8	D9	D10	D11	D12	D13	D14	D15	Skor_to
A1	Pearson Correlation	1	.526**	.444**	.411**	.238*	.072	.171	.170	.118	.202*	.309**	-.117	.170	.209*	.121	.450**	.303**	.383**	.394**	.439**	.140	.374**	.344**	.161	.411**	.358**	.57
	Sig. (2-tailed)		.000	.000	.000	.017	.475	.089	.090	.244	.044	.002	.247	.090	.037	.232	.000	.002	.000	.000	.000	.166	.000	.000	.110	.000	.000	.
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
A2	Pearson Correlation	.526**	1	.342**	.512**	.133	.313**	.459**	.219*	.318**	.166	.179	-.064	.208*	.209*	.185	.155	.342**	.341**	.324**	.455**	.042	.182	.235*	.233*	.468**	.332**	.58
	Sig. (2-tailed)	.000		.000	.000	.188	.002	.000	.028	.001	.098	.075	.525	.037	.037	.065	.125	.000	.001	.001	.000	.677	.070	.018	.020	.000	.001	.
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1

A3	Pearson Correlation	.44**	.34**	1	.28**	.028	.148	.27**	.31**	.26**	.30**	.24*	.013	.193	.63**	.110	.23*	.33**	.112	.30**	.22*	.005	.194	.25*	.103	.035	.162	.48
	Sig. (2-tailed)	.000	.000		.005	.780	.142	.006	.001	.007	.002	.015	.900	.055	.000	.277	.019	.001	.268	.002	.023	.963	.053	.011	.310	.732	.108	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
A4	Pearson Correlation	.41**	.51**	.28**	1	.173	.26**	.35**	.24*	.30**	.35**	.35**	.156	.104	.040	.190	.32**	.31**	.41**	.28**	.44**	.27**	.37**	.35**	.54**	.51**	.32**	.60
	Sig. (2-tailed)	.000	.000	.005		.085	.008	.000	.015	.002	.000	.000	.121	.301	.692	.058	.001	.002	.000	.004	.000	.006	.000	.000	.000	.000	.001	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
B1	Pearson Correlation	.23*	.133	.028	.173	1	.53**	.32**	.000	-.128	.058	.056	.28**	.26**	.161	.22*	.093	.099	.181	.001	.114	.31**	.36**	.187	.167	.34**	.29**	.40
	Sig. (2-tailed)	.017	.188	.780	.085		.000	.001	.992	.206	.564	.581	.004	.007	.111	.024	.357	.327	.072	.989	.259	.002	.000	.062	.096	.000	.003	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1

B2	Pearson Correlation	.072	.313**	.148	.264**	.532**	1	.408**	.225*	.255*	.004	.130	.244*	.338**	.305**	.126	.117	.169	.215*	-.053	.238*	.351**	.191	.202*	.336**	.371**	.278**	.50
	Sig. (2-tailed)	.475	.002	.142	.008	.000		.000	.024	.011	.969	.198	.014	.001	.002	.213	.247	.093	.032	.600	.017	.000	.057	.044	.001	.000	.005	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
B3	Pearson Correlation	.171	.459**	.272**	.356**	.326**	.408**	1	.244*	.246*	.111	.217*	.022	.140	.349**	.362**	.139	.325**	.282**	.388**	.211*	.117	.125	.029	.174	.399**	.301**	.52
	Sig. (2-tailed)	.089	.000	.006	.000	.001	.000		.015	.014	.270	.030	.826	.163	.000	.000	.167	.001	.005	.000	.035	.245	.215	.771	.084	.000	.002	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
C1	Pearson Correlation	.170	.219*	.316**	.243*	.000	.225*	.244*	1	.419**	.330**	.361**	.106	.222*	.373**	.228*	.221*	.018	.153	.226*	.300**	.312**	.284**	.288**	.135	.257**	.347**	.51
	Sig. (2-tailed)	.090	.028	.001	.015	.992	.024	.015		.000	.001	.000	.295	.026	.000	.023	.027	.861	.128	.024	.002	.002	.004	.004	.180	.010	.000	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1

C2	Pearson Correlation	.118	.318**	.269**	.309**	-.128	.255*	.246*	.419**	1	.479**	.553**	.224*	.319**	.290**	.135	.140	.207*	.191	.124	.259**	.004	.082	.169	.245*	.183	.205*	.48
	Sig. (2-tailed)	.244	.001	.007	.002	.206	.011	.014	.000		.000	.000	.025	.001	.003	.181	.166	.039	.057	.219	.009	.972	.416	.093	.014	.069	.041	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
C3	Pearson Correlation	.202*	.166	.300**	.357**	.058	.004	.111	.330**	.479**	1	.601**	.337**	.079	.264**	.122	.258**	.113	.172	.203*	.222*	.160	.236*	.305**	.153	.097	.110	.47
	Sig. (2-tailed)	.044	.098	.002	.000	.564	.969	.270	.001	.000		.000	.001	.435	.008	.226	.009	.264	.087	.043	.026	.112	.018	.002	.129	.339	.275	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
C4	Pearson Correlation	.309**	.179	.243*	.353**	.056	.130	.217*	.361**	.553**	.601**	1	.133	.137	.294**	.250*	.328**	.220*	.301**	.250*	.262**	.146	.320**	.303**	.308**	.412**	.236*	.58
	Sig. (2-tailed)	.002	.075	.015	.000	.581	.198	.030	.000	.000	.000		.187	.173	.003	.012	.001	.028	.002	.012	.008	.147	.001	.002	.002	.000	.018	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1

D1	Pearson Correlation	-.117	-.064	.013	.156	.289**	.244*	.022	.106	.224*	.337**	.133	1	.586**	.133	.142	.133	.237*	.095	.139	.116	.285**	.402**	.213*	.273**	.115	.209*	.39
	Sig. (2-tailed)	.247	.525	.900	.121	.004	.014	.826	.295	.025	.001	.187		.000	.187	.159	.187	.018	.346	.169	.248	.004	.000	.033	.006	.255	.037	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
D2	Pearson Correlation	.170	.208*	.193	.104	.269**	.338**	.140	.222*	.319**	.079	.137	.586**	1	.342**	.298**	.126	.340**	.176	.153	.242*	.150	.264**	.124	.090	.202*	.144	.4
	Sig. (2-tailed)	.090	.037	.055	.301	.007	.001	.163	.026	.001	.435	.173	.000		.000	.003	.212	.001	.080	.128	.015	.135	.008	.217	.376	.044	.153	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
D3	Pearson Correlation	.209*	.209*	.639**	.040	.161	.305**	.349**	.373**	.290**	.264**	.294**	.133	.342**	1	.238*	.360**	.248*	-.024	.284**	.324**	-.096	.141	.151	-.049	.105	.130	.4
	Sig. (2-tailed)	.037	.037	.000	.692	.111	.002	.000	.000	.003	.008	.003	.187	.000		.017	.000	.013	.811	.004	.001	.343	.162	.133	.626	.299	.198	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1

D4	Pearson Correlation	.121	.185	.110	.190	.225*	.126	.362**	.228*	.135	.122	.250*	.142	.298**	.238*	1	.342**	.215*	.212*	.116	.123	.087	.064	.128	.021	.170	.141	.39
	Sig. (2-tailed)	.232	.065	.277	.058	.024	.213	.000	.023	.181	.226	.012	.159	.003	.017		.000	.032	.034	.252	.223	.391	.527	.204	.836	.091	.161	.
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
D5	Pearson Correlation	.450**	.155	.234*	.322**	.093	.117	.139	.221*	.140	.258**	.328**	.133	.126	.360**	.342**	1	.233*	.078	.224*	.250*	.138	.287**	.408**	.202*	.289**	.306**	.5
	Sig. (2-tailed)	.000	.125	.019	.001	.357	.247	.167	.027	.166	.009	.001	.187	.212	.000	.000		.020	.438	.025	.012	.170	.004	.000	.044	.004	.002	.
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
D6	Pearson Correlation	.303**	.342**	.331**	.310**	.099	.169	.325**	.018	.207*	.113	.220*	.237*	.340**	.248*	.215*	.233*	1	.449**	.511**	.198*	.215*	.164	.209*	.255*	.242*	.107	.5
	Sig. (2-tailed)	.002	.000	.001	.002	.327	.093	.001	.861	.039	.264	.028	.018	.001	.013	.032	.020		.000	.000	.049	.032	.103	.037	.010	.015	.290	.
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
D7	Pearson Correlation	.383**	.341**	.112	.411**	.181	.215*	.282**	.153	.191	.172	.301**	.095	.176	-.024	.212*	.078	.449**	1	.494**	.329**	.413**	.380**	.252*	.471**	.281**	.172	.5

	Sig. (2-tailed)	.000	.001	.268	.000	.072	.032	.005	.128	.057	.087	.002	.346	.080	.811	.034	.438	.000		.000	.001	.000	.000	.011	.000	.005	.087	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
D8	Pearson Correlation	.394**	.324**	.302**	.285**	.001	-.053	.388**	.226*	.124	.203*	.250*	.139	.153	.284**	.116	.224*	.511**	.494**	1	.345**	.047	.229*	.153	.156	.353**	.233*	.49
	Sig. (2-tailed)	.000	.001	.002	.004	.989	.600	.000	.024	.219	.043	.012	.169	.128	.004	.252	.025	.000	.000		.000	.641	.022	.128	.122	.000	.020	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
D9	Pearson Correlation	.439**	.455**	.227*	.443**	.114	.238*	.211*	.300**	.259**	.222*	.262**	.116	.242*	.324**	.123	.250*	.198*	.329**	.345**	1	.039	.351**	.288**	.438**	.538**	.382**	.60
	Sig. (2-tailed)	.000	.000	.023	.000	.259	.017	.035	.002	.009	.026	.008	.248	.015	.001	.223	.012	.049	.001	.000		.699	.000	.004	.000	.000	.000	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
D10	Pearson Correlation	.140	.042	.005	.275**	.311**	.351**	.117	.312**	.004	.160	.146	.285**	.150	-.096	.087	.138	.215*	.413**	.047	.039	1	.395**	.463**	.354**	.105	.328**	.41

	Sig. (2-tailed)	.166	.677	.963	.006	.002	.000	.245	.002	.972	.112	.147	.004	.135	.343	.391	.170	.032	.000	.641	.699		.000	.000	.000	.297	.001	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
D11	Pearson Correlation	.374**	.182	.194	.378**	.362**	.191	.125	.284**	.082	.236*	.320**	.402**	.264**	.141	.064	.287**	.164	.380**	.229*	.351**	.395**	1	.604**	.521**	.410**	.466**	.61
	Sig. (2-tailed)	.000	.070	.053	.000	.000	.057	.215	.004	.416	.018	.001	.000	.008	.162	.527	.004	.103	.000	.022	.000	.000		.000	.000	.000	.000	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
D12	Pearson Correlation	.344**	.235*	.253*	.359**	.187	.202*	.029	.288**	.169	.305**	.303**	.213*	.124	.151	.128	.408**	.209*	.252*	.153	.288**	.463**	.604**	1	.451**	.176	.414**	.56
	Sig. (2-tailed)	.000	.018	.011	.000	.062	.044	.771	.004	.093	.002	.002	.033	.217	.133	.204	.000	.037	.011	.128	.004	.000	.000		.000	.080	.000	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
D13	Pearson Correlation	.161	.233*	.103	.545**	.167	.336**	.174	.135	.245*	.153	.308**	.273**	.090	-.049	.021	.202*	.255*	.471**	.156	.438**	.354**	.521**	.451**	1	.398**	.490**	.55
	Sig. (2-tailed)	.110	.020	.310	.000	.096	.001	.084	.180	.014	.129	.002	.006	.376	.626	.836	.044	.010	.000	.122	.000	.000	.000	.000		.000	.000	.0

	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
D14	Pearson Correlation	.411**	.468**	.035	.514**	.347**	.371**	.399**	.257**	.183	.097	.412**	.115	.202*	.105	.170	.289**	.242*	.281**	.353**	.538**	.105	.410**	.176	.398**	1	.456**	.62
	Sig. (2-tailed)	.000	.000	.732	.000	.000	.000	.000	.010	.069	.339	.000	.255	.044	.299	.091	.004	.015	.005	.000	.000	.297	.000	.080	.000		.000	.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
D15	Pearson Correlation	.358**	.332**	.162	.322**	.295**	.278**	.301**	.347**	.205*	.110	.236*	.209*	.144	.130	.141	.306**	.107	.172	.233*	.382**	.328**	.466**	.414**	.490**	.456**	1	.58
	Sig. (2-tailed)	.000	.001	.108	.001	.003	.005	.002	.000	.041	.275	.018	.037	.153	.198	.161	.002	.290	.087	.020	.000	.001	.000	.000	.000	.000		.0
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1
Skor_total	Pearson Correlation	.578**	.583**	.483**	.664**	.407**	.503**	.526**	.517**	.488**	.475**	.584**	.399**	.474**	.475**	.394**	.510**	.510**	.536**	.496**	.602**	.419**	.616**	.564**	.558**	.624**	.586**	
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	1

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

```
CORRELATIONS
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Validitas Kepentingan

Notes

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Resources	Processor Time	00:00:00.172
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Data dapat dikatakan valid apabila nilai pearson correlation terhadap skor total lebih dari sama dengan 0,25

Jika pada hasil ditemukan nilai pearson correlation yang kurang dari 0,25 maka data tersebut tidak dapat melakukan pengukuran secara tepat

Correlations

		A1	A2	A3	A4	B1	B2	B3	C1	C2	C3	C4	D1	D2	D3	D4	D5	D6	D7	D8	D9	D10	D11	D12	D13	D14	D15	Skor_tota
A1	Pearson Correlation	1	.456**	.295**	.355**	.302**	.213*	.205*	.238*	.159	.267**	.302**	.216*	.294**	.171	.122	.307**	.293**	.264**	.201*	.338**	.236*	.297**	.298**	.339**	.321**	.297**	.514
	Sig. (2-tailed)		.000	.003	.000	.002	.033	.041	.017	.114	.007	.002	.031	.003	.088	.228	.002	.003	.008	.044	.001	.018	.003	.003	.001	.001	.003	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
A2	Pearson Correlation	.456**	1	.395**	.512**	.264**	.221*	.303**	.298**	.410**	.329**	.299**	.065	.212*	.339**	.127	.229*	.397**	.312**	.405**	.540**	.285**	.347**	.341**	.509**	.574**	.444**	.634
	Sig. (2-tailed)	.000		.000	.000	.008	.027	.002	.003	.000	.001	.002	.521	.034	.001	.208	.022	.000	.002	.000	.000	.004	.000	.001	.000	.000	.000	.00

	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
A3	Pearson Correlation	.295**	.395**	1	.468**	.039	.027	.393**	.340**	.278**	.325**	.243*	.253*	.128	.527**	.095	-.001	.201*	-.002	.272**	.082	.203*	.221*	.359**	.265**	.260**	.312**	.460
	Sig. (2-tailed)	.003	.000		.000	.699	.789	.000	.001	.005	.001	.015	.011	.203	.000	.349	.992	.045	.984	.006	.418	.043	.027	.000	.008	.009	.002	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
A4	Pearson Correlation	.355**	.512**	.468**	1	.344**	.396**	.520**	.429**	.424**	.498**	.482**	.171	.143	.343**	.182	.369**	.256*	.231*	.374**	.424**	.321**	.401**	.432**	.445**	.510**	.522**	.706
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.090	.155	.000	.070	.000	.010	.021	.000	.000	.001	.000	.000	.000	.000	.000	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
B1	Pearson Correlation	.302**	.264**	.039	.344**	1	.609**	.551**	.253*	.118	-.005	.036	.271**	.304**	.116	.109	.189	.052	-.006	-.024	.283**	.220*	.346**	.331**	.249*	.389**	.412**	.460
	Sig. (2-tailed)	.002	.008	.699	.000		.000	.000	.011	.240	.958	.724	.006	.002	.249	.281	.060	.609	.950	.814	.004	.028	.000	.001	.013	.000	.000	.00

	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
B2	Pearson Correlation	.213*	.221*	.027	.396**	.609**	1	.403**	.414**	.144	.234*	.076	.252*	.269**	.149	.310**	.203*	.161	.071	.090	.269**	.371**	.313**	.196	.114	.345**	.288**	.483
	Sig. (2-tailed)	.033	.027	.789	.000	.000		.000	.000	.152	.019	.455	.011	.007	.139	.002	.043	.109	.483	.375	.007	.000	.002	.051	.260	.000	.004	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
B3	Pearson Correlation	.205*	.303**	.393**	.520**	.551**	.403**	1	.444**	.364**	.226*	.053	.181	.206*	.339**	.227*	.090	.168	.117	.116	.137	.109	.218*	.201*	.255*	.210*	.315**	.496
	Sig. (2-tailed)	.041	.002	.000	.000	.000	.000		.000	.000	.024	.600	.072	.039	.001	.023	.375	.094	.246	.252	.174	.281	.030	.045	.011	.036	.001	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
C1	Pearson Correlation	.238*	.298**	.340**	.429**	.253*	.414**	.444**	1	.352**	.256*	.316**	.212*	.106	.338**	.221*	.254*	.257**	.246*	.187	.269**	.417**	.267**	.244*	.122	.364**	.242*	.540
	Sig. (2-tailed)	.017	.003	.001	.000	.011	.000	.000		.000	.010	.001	.035	.294	.001	.027	.011	.010	.014	.062	.007	.000	.007	.014	.225	.000	.015	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10

C2	Pearson Correlation	.159	.410**	.278**	.424**	.118	.144	.364**	.352**	1	.667**	.429**	.227*	.409**	.363**	.340**	.270**	.204*	.370**	.267**	.312**	.243*	.278**	.296**	.434**	.361**	.202*	.603
	Sig. (2-tailed)	.114	.000	.005	.000	.240	.152	.000	.000		.000	.000	.023	.000	.000	.001	.007	.042	.000	.007	.002	.015	.005	.003	.000	.000	.043	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
C3	Pearson Correlation	.267**	.329**	.325**	.498**	-.005	.234*	.226*	.256*	.667**	1	.547**	.263**	.294**	.271**	.332**	.301**	.200*	.402**	.308**	.236*	.300**	.294**	.307**	.334**	.295**	.161	.581
	Sig. (2-tailed)	.007	.001	.001	.000	.958	.019	.024	.010	.000		.000	.008	.003	.006	.001	.002	.047	.000	.002	.018	.002	.003	.002	.001	.003	.109	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
C4	Pearson Correlation	.302**	.299**	.243*	.482**	.036	.076	.053	.316**	.429**	.547**	1	.278**	.249*	.095	-.028	.299**	.197*	.430**	.248*	.298**	.316**	.255*	.257**	.334**	.452**	.344**	.527
	Sig. (2-tailed)	.002	.002	.015	.000	.724	.455	.600	.001	.000	.000		.005	.013	.349	.784	.002	.049	.000	.013	.003	.001	.010	.010	.001	.000	.000	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10

D1	Pearson Correlation	.216*	.065	.253*	.171	.271**	.252*	.181	.212*	.227*	.263**	.278**	1	.509**	.278**	.140	.260**	.300**	.413**	.307**	.318**	.369**	.356**	.518**	.354**	.322**	.331**	.547
	Sig. (2-tailed)	.031	.521	.011	.090	.006	.011	.072	.035	.023	.008	.005		.000	.005	.166	.009	.002	.000	.002	.001	.000	.000	.000	.000	.001	.001	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
D2	Pearson Correlation	.294**	.212*	.128	.143	.304**	.269**	.206*	.106	.409**	.294**	.249*	.509**	1	.368**	.430**	.248*	.251*	.241*	.202*	.291**	.184	.291**	.244*	.409**	.383**	.286**	.535
	Sig. (2-tailed)	.003	.034	.203	.155	.002	.007	.039	.294	.000	.003	.013	.000		.000	.000	.013	.012	.016	.044	.003	.066	.003	.014	.000	.000	.004	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
D3	Pearson Correlation	.171	.339**	.527**	.343**	.116	.149	.339**	.338**	.363**	.271**	.095	.278**	.368**	1	.300**	.307**	.358**	.265**	.429**	.250*	.091	.225*	.375**	.322**	.245*	.341**	.543
	Sig. (2-tailed)	.088	.001	.000	.000	.249	.139	.001	.001	.000	.006	.349	.005	.000		.002	.002	.000	.008	.000	.012	.369	.024	.000	.001	.014	.001	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
D4	Pearson Correlation	.122	.127	.095	.182	.109	.310**	.227*	.221*	.340**	.332**	-.028	.140	.430**	.300**	1	.381**	.190	.188	.060	.261**	.085	.224*	.166	.285**	.234*	.149	.413

	Sig. (2-tailed)	.228	.208	.349	.070	.281	.002	.023	.027	.001	.001	.784	.166	.000	.002		.000	.058	.061	.553	.009	.398	.025	.099	.004	.019	.139	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
D5	Pearson Correlation	.307**	.229*	-.001	.369**	.189	.203*	.090	.254*	.270**	.301**	.299**	.260**	.248*	.307**	.381**	1	.396**	.449**	.270**	.459**	.353**	.419**	.461**	.437**	.359**	.294**	.571
	Sig. (2-tailed)	.002	.022	.992	.000	.060	.043	.375	.011	.007	.002	.002	.009	.013	.002	.000		.000	.000	.007	.000	.000	.000	.000	.000	.000	.003	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
D6	Pearson Correlation	.293**	.397**	.201*	.256*	.052	.161	.168	.257**	.204*	.200*	.197*	.300**	.251*	.358**	.190	.396**	1	.492**	.475**	.333**	.498**	.318**	.438**	.435**	.289**	.434**	.561
	Sig. (2-tailed)	.003	.000	.045	.010	.609	.109	.094	.010	.042	.047	.049	.002	.012	.000	.058	.000		.000	.000	.001	.000	.001	.000	.000	.004	.000	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
D7	Pearson Correlation	.264**	.312**	-.002	.231*	-.006	.071	.117	.246*	.370**	.402**	.430**	.413**	.241*	.265**	.188	.449**	.492**	1	.418**	.373**	.459**	.536**	.425**	.388**	.335**	.309**	.580

	Sig. (2-tailed)	.008	.002	.984	.021	.950	.483	.246	.014	.000	.000	.000	.000	.016	.008	.061	.000	.000		.000	.000	.000	.000	.000	.000	.001	.002	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
D8	Pearson Correlation	.201*	.405**	.272**	.374**	-.024	.090	.116	.187	.267**	.308**	.248*	.307**	.202*	.429**	.060	.270**	.475**	.418**	1	.380**	.390**	.320**	.379**	.439**	.408**	.458**	.552
	Sig. (2-tailed)	.044	.000	.006	.000	.814	.375	.252	.062	.007	.002	.013	.002	.044	.000	.553	.007	.000	.000		.000	.000	.001	.000	.000	.000	.000	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
D9	Pearson Correlation	.338**	.540**	.082	.424**	.283**	.269**	.137	.269**	.312**	.236*	.298**	.318**	.291**	.250*	.261**	.459**	.333**	.373**	.380**	1	.239*	.413**	.362**	.407**	.584**	.427**	.617
	Sig. (2-tailed)	.001	.000	.418	.000	.004	.007	.174	.007	.002	.018	.003	.001	.003	.012	.009	.000	.001	.000	.000		.017	.000	.000	.000	.000	.000	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
D10	Pearson Correlation	.236*	.285**	.203*	.321**	.220*	.371**	.109	.417**	.243*	.300**	.316**	.369**	.184	.091	.085	.353**	.498**	.459**	.390**	.239*	1	.675**	.535**	.391**	.425**	.370**	.604
	Sig. (2-tailed)	.018	.004	.043	.001	.028	.000	.281	.000	.015	.002	.001	.000	.066	.369	.398	.000	.000	.000	.000	.017		.000	.000	.000	.000	.000	.00

	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
D11	Pearson Correlation	.297**	.347**	.221*	.401**	.346**	.313**	.218*	.267**	.278**	.294**	.255*	.356**	.291**	.225*	.224*	.419**	.318**	.536**	.320**	.413**	.675**	1	.621**	.386**	.538**	.471**	.672
	Sig. (2-tailed)	.003	.000	.027	.000	.000	.002	.030	.007	.005	.003	.010	.000	.003	.024	.025	.000	.001	.000	.001	.000	.000		.000	.000	.000	.000	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
D12	Pearson Correlation	.298**	.341**	.359**	.432**	.331**	.196	.201*	.244*	.296**	.307**	.257**	.518**	.244*	.375**	.166	.461**	.438**	.425**	.379**	.362**	.535**	.621**	1	.526**	.381**	.442**	.673
	Sig. (2-tailed)	.003	.001	.000	.000	.001	.051	.045	.014	.003	.002	.010	.000	.014	.000	.099	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
D13	Pearson Correlation	.339**	.509**	.265**	.445**	.249*	.114	.255*	.122	.434**	.334**	.334**	.354**	.409**	.322**	.285**	.437**	.435**	.388**	.439**	.407**	.391**	.386**	.526**	1	.539**	.571**	.688
	Sig. (2-tailed)	.001	.000	.008	.000	.013	.260	.011	.225	.000	.001	.001	.000	.000	.001	.004	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10

D14	Pearson Correlation	.321**	.574**	.260**	.510**	.389**	.345**	.210*	.364**	.361**	.295**	.452**	.322**	.383**	.245*	.234*	.359**	.289**	.335**	.408**	.584**	.425**	.538**	.381**	.539**	1	.713**	.728
	Sig. (2-tailed)	.001	.000	.009	.000	.000	.000	.036	.000	.000	.003	.000	.001	.000	.014	.019	.000	.004	.001	.000	.000	.000	.000	.000	.000		.000	.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
D15	Pearson Correlation	.297**	.444**	.312**	.522**	.412**	.288**	.315**	.242*	.202*	.161	.344**	.331**	.286**	.341**	.149	.294**	.434**	.309**	.458**	.427**	.370**	.471**	.442**	.571**	.713**	1	.679
	Sig. (2-tailed)	.003	.000	.002	.000	.000	.004	.001	.015	.043	.109	.000	.001	.004	.001	.139	.003	.000	.002	.000	.000	.000	.000	.000	.000	.000		.00
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10
Skor_total	Pearson Correlation	.514**	.634**	.460**	.706**	.460**	.483**	.496**	.540**	.603**	.581**	.527**	.547**	.535**	.543**	.413**	.571**	.561**	.580**	.552**	.617**	.604**	.672**	.673**	.688**	.728**	.679**	
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	10

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the
0.05 level (2-tailed).