

**ASSESSING E-PROCUREMENT SUCCESS TOWARDS
THE IMPLEMENTATION OF GOOD GOVERNANCE PRINCIPLES
IN PUBLIC PROCUREMENT**

(Study in Magelang Municipality, Central Java Province, Indonesia)

THESIS



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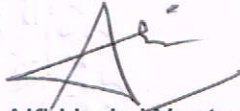
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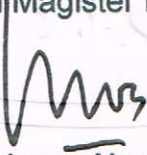
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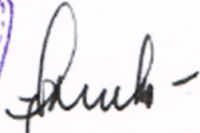
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PERNYATAAN ORISINALITAS TESIS

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Finally, i would like to show my love to my parents for their endless love and prayer. I owe much to my lovely wife and my child for their fantastic endorsement. This thesis is dedicated to you.

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ABSTRACT

This study aims to get empirical evidence of the successful implementation of e-procurement in Magelang Municipality views from the application of the principles of good governance in the procurement of goods and services. This study using an information success model updated proposed by DeLone and McLean (2003). Successful implementation is measured using information quality, system quality, service quality, intention to use, user satisfaction impacting the net benefit (individual impact and organizational impact).

This research is using a quantitative method by questionnaire with respondents amounted to 33 people. Respondents consisted of ULP Working Group Member, Committing Officer, and LPSE administrators in Magelang Municipality who experienced using e-procurement systems. The data analysis used in this research is Structural Equation Model (SEM) with the help of PLS (Partial Least Square) software.

Results of the statistical analysis show that the association of each variable positive influence and support previous research. However, there are several hypotheses unsupported, i.e., information quality, and system quality does not affect the intention to use and service quality does not affect the user satisfaction. It can be concluded that the implementation of e-procurement in Magelang Municipality could be a success, but need improvement in the areas of quality of service by making the Standard Operational Procedure (SOP) for the procurement of goods and services electronically.

Keywords: e-procurement, good governance, information system success model

PREFACE

Alhamdulillahirobil 'alamin. Praise to Allah SWT that has given me this opportunity to study and presents this paper entitled: Assessing E-Procurement Success Towards the Implementation of Good Governance Principles in Public Procurement (Study in Magelang Municipality, Central Java Province, Indonesia). The main topics covered in this paper are to assess the success of e-procurement implementation through the principles of good governance.

This paper still has limitations such as limited data samples and other shortcomings, therefore the authors expect constructive suggestions so that this paper is useful for the implementation of e-procurement in Indonesia.

Malang, August 2016

Madu Sadono

TABLE OF CONTENTS

Thesis Title	i
Thesis Approval	ii
Examiner Identity	iii
Originality Statement	iv
Curriculum Vitae	v
Acknowledgement	vi
Abstract	vii
Preface	viii
Table of Contents	ix
List of Tables	xiii
List of Figures	xiv
CHAPTER I INTRODUCTION	1
1.1. Background.....	1
1.2. Research Questions.....	12
1.3. Research Objectives.....	13
1.4. Significance of Research.....	14
CHAPTER II LITERATURE REVIEW	15
2.1. Previous Research.....	15
2.2. Public Administration.....	26
2.2.1. Public Administration Paradigm Shift.....	26
2.2.2. New Public Management (NPM).....	28
2.2.3. New Public Service (NPS).....	31
2.2.4. Good Governance.....	33
2.3. E-Government.....	39
2.3.1. E-Government Definition.....	39

2.3.2.	Assessing The Success of E-Government System	42
2.4.	Public Procurement	44
2.4.1.	Definition of Public Procurement.....	44
2.4.2.	Coverage Procurement Activities.....	46
2.4.3.	Principles and Ethical in Procurement	50
2.4.3.1.	Basic Principles of Procurement	51
2.4.3.2.	Ethics in Procurement	52
2.4.4.	E-Procurement	54
2.4.5.	E-Procurement Implementation in Indonesia	56
2.4.5.1.	National Public Procurement Agency (LKPP)	58
2.4.5.2.	Procurement Services Unit (ULP)	59
2.4.5.3.	Electronic Procurement Services (LPSE).....	60
CHAPTER III	CONCEPTUAL FRAMEWORK	63
3.1.	Conceptual Framework.....	63
3.2.	Hypotheses	65
CHAPTER IV	RESEARCH METHOD	76
4.1.	Type of Research	76
4.2.	Research Location.....	76
4.3.	Unit of Analysis.....	77
4.4.	Population and Sample.....	77
4.5.	Sampling Method.....	77
4.6.	Data Source	78
4.7.	Data Collection Method	79
4.8.	Variables	80

4.8.1.	Independent Variables (Exogenous Variables)	80
4.8.2.	Dependent Variables (Endogenous Variables)	81
4.9.	Statistical Analysis	84
4.9.1.	SEM Parameter Estimates with PLS.....	84
4.9.2.	PLS Model Evaluation	89
CHAPTER V	RESULT AND DISCUSSION	76
5.1.	Research Object Overview	92
5.1.1.	Geographical Condition	92
5.1.2.	Demography	95
5.1.3.	Government Administration	97
5.1.4.	Electronic Procurement Service (LPSE) of Magelang Municipality.....	100
5.1.5.	Procurement Services Unit (ULP) of Magelang Municipality	103
5.2.	Characteristics of Samples	108
5.3.	Data Analysis.....	111
5.3.1.	Descriptive Statistics	111
5.3.2.	Designing a Structural Model.....	116
5.3.3.	Designing Measurement Model	117
5.3.4.	Outer Model Measurement.....	118
5.3.4.1.	Convergent Validity	118
5.3.4.2.	Discriminant Validity	120
5.3.4.3.	Composite Reliability	122
5.3.5.	Inner Model Measurement.....	124
5.3.6.	Hypotheses Test.....	125
5.4.	Discussion	128

5.4.1.	The Influence of Information Quality on The Intention to Use.....	128
5.4.2.	The Influence of Quality System on The Intention to Use	130
5.4.3.	The Influence of Service Quality on The Intention to Use	131
5.4.4.	The influence of Information Quality on The User Satisfaction....	133
5.4.5.	The influence of System Quality on The User Satisfaction.....	135
5.4.6.	The influence of Service Quality on The User Satisfaction.....	136
5.4.7.	The influence of Intention to Use on The User Satisfaction.....	138
5.4.8.	The influence of Intention to Use on Net Benefit.....	139
5.4.9.	The influence of User Satisfaction on the Net Benefit	140
5.4.10.	The Influence of Information Quality on The Net Benefit.....	142
5.4.11.	The Influence of System Quality on The Net Benefit.....	142
5.4.12.	The Influence of Service Quality on The Net Benefit.....	143
CHAPTER VI	RESULT AND DISCUSSION	145
6.1.	Conclusion.....	145
6.2.	Recommendations.....	149
References	152

LIST OF TABLES

Table 1. 1. Worldwide Governance Indicators (WGI) in ASEAN Countries.....	3
Table 1. 2. Corruption Perception Index in ASEAN Countries (2010-2014).....	6
Table 1. 3. Corruption Cases After E-procurement Implementation (2010-2014) .	7
Table 1. 4. LPSE Implementation	8
Table 1. 5. E-procurement Trend in Magelang Municipality	9
Table 2. 1. Previous Research.....	21
Table 2. 2. Public Procurement Regulatory Amendment in Indonesia.....	57
Table 4. 1. Sample of Research.....	61
Table 4. 2. Latent Variables Indicators.....	83
Table 5. 1. Magelang City Areas by Distric 2014	93
Table 5. 2. Total Population by Gender in Magelang Municipality 2014	95
Table 5. 3. Magelang Municipality Population Indicators.....	95
Table 5. 4. Population Density of Magelang Municipality 2014	96
Table 5. 5. Indicators of Births, Deaths and Migration Magelang Municipality	96
Table 5. 6. Number of Civil Servants by Education 2014	97
Table 5. 7. Certified Procurement of Goods / Services Civil Servants 2014	98
Table 5. 8. Respondent Information.....	108
Table 5. 9. Descriptive Statistics for Each Item in Question	112
Table 5. 10. Descriptive statistics for Each Construct / Dimensions	114
Table 5. 11. Outer Loadings	119
Table 5. 12. Cross Loading.....	121
Table 5. 13. Latent Variable Correlations.....	122
Table 5. 14. Composite Reliability.....	123
Table 5. 15. Cronbach's Alpha.....	123
Table 5. 16. Communality	124
Table 5. 17. R-Square	125
Table 5. 18. Path Coefficient (Mean, STDEV, T-Values).....	126
Table 5. 19. Hypoteses Test Result	127

LIST OF FIGURES

Figure 2. 1. Basic e-Government Relation	40
Figure 2. 2. DeLone and McLean Success Model.....	43
Figure 2. 3. Updated DeLone and McLean IS Success Model	44
Figure 2. 4. LPSE Architecture.....	62
Figure 3. 1. Conceptual Framework.....	65
Figure 4. 1. Structural Equation Model with SEM-PLS	86
Figure 5. 1. Location of Magelang Municipality	92
Figure 5. 2. Administration Map of Magelang Municipality	94
Figure 5. 3. LPSE Organizational Structure of Magelang Municipality.....	101
Figure 5. 4. ULP Organizational Structure of Magelang Municipality.....	105
Figure 5. 5. Structural Model Design.....	116
Figure 5. 6. Path Analysis of Measurement Model.....	117
Figure 5. 7. Convergent Validity.....	120
Figure 5. 8. Structural Evaluation Model	127