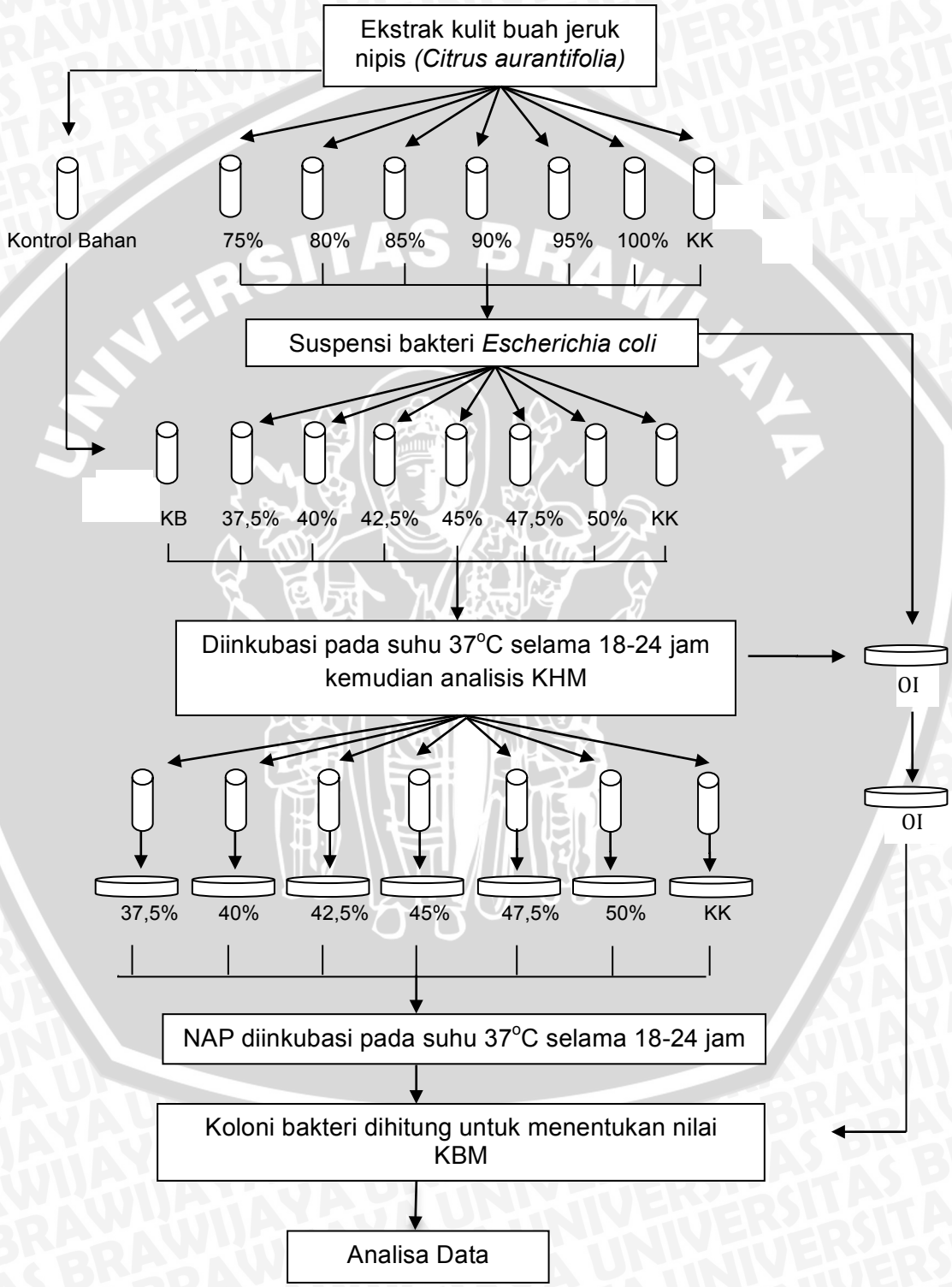4.10 Alur Kerja